

End of Life Announcement for the older Startel Secure Message APP (Pictured Above).

Our prime vendor, Startel Corporation has announced the "end of life" for their older Secure Message App. This APP will not be supported after March 15, 2019. Conversions to the Secure Message Plus APP can only be done by Keystone management between the hours of 10:00am until 4:00pm Monday through Friday. Please contact us at (215) 968-7800 for instructions and guidance to convert to the Secure Message Plus APP.

There is no additional charge for this conversion and it should only take a few minutes. There are several new features and benefits to converting to the Secure Message Plus APP, including the ability of clients to send messages securely "peer to peer" i.e., amongst Secure Message Plus APP users. The Secure Message Plus APP also enables users to send documents securely to other Secure Message Plus APP users. In addition, for larger clients, there is a Secure Message App management portal for self management of adds, moves, and changes.

The new Startel Secure Messaging Plus APP (Pictured below) is the one we need you to convert to.



If you use an iOS (Apple) device and wish to learn more about converting to the Secure Message Plus APP, please click the link to watch the following four videos:

OS Video Series (4 all together) https://www.youtube.com/watch?v=0YPQwJBKZ9s&list=PLy3Qh2J-wZ3EqKr78yHvixskylSthyLi1

If you use an Android device, please click the link to watch the following four videos: Android Video Series (4 all together) https://www.youtube.com/watch?v=dMTaf9e46bU&list=PLy3Qh2J-wZ3FPyarCth6zfOVZvK7YF93x